

Virtual and Hybrid Hearing Solutions

Every Hearing is unique. Every case has its particular set of considerations and needs. At the ICC Hearing Centre, we understand that there is no one-size-fits-all solution for virtual or hybrid Hearings.

The ICC Hearing Centre uses state-of-the-art technology and dedicated technical support to offer customised, fully-virtual and hybrid hearing solutions for hearings in ICC administered cases and for cases administered by other arbitral institutions or ad-hoc cases.

Our mission is to provide the tools and service that enable you to conduct your proceedings efficiently and effectively.

With ICC, you have the comfort and reassurance of a neutral host, highly experienced in delivering these services.

SECURITY

ICC configures the set-up for virtual hearings to meet our stringent security and risk requirements.

DEDICATED SUPPORT

A dedicated hearing team works with the parties and arbitral tribunals prior to the Hearing to discuss requirements, propose the best solutions and test the set up in a timely manner.

A technical specialist from ICC will assist you throughout the virtual Hearing in order to ensure a seamless experience for all participants.

TECHNOLOGY

Tailoring to your needs, we propose a range of options including Microsoft Teams Meeting, Zoom, IP videoconferencing as well as other videoconferencing platforms.

To deliver studio-quality video and unmatched voice clarity, ICC uses Logitech Rally and Polycom video conferencing equipment.

We continue to trial other new and emerging technologies to keep pace with developments and continually improve the hybrid hearing experience.

TIME ZONES

Our services are available across all time zones.

COURT REPORTING AND LIVENOTE

We can recommend experienced service providers who regularly work on ICC virtual Hearings.

SIMULTANEOUS INTERPRETATION

Simultaneous interpretation is now integrated into a number of videoconferencing platforms, enabling the interpreter to work from a remote location. We can advise you on the platform best suited to your needs and can recommend interpreters experienced in virtual hearings. In addition, our on-site, custom built interpretation booths enable interpreters to operate in a hybrid hearing.

DOCUMENT SHARING

Consider whether using the share document feature on the videoconference platform is appropriate for your hearing or whether it would best be served by having recourse to a legal services provider with the ability to manage your Hearing Bundle and present the documents digitally.

Whatever your hearing needs, talk to the ICC Hearing Centre. We're at your service.

ICC Hearing Centre Virtual Hearing Enquiry

Thank you for your enquiry—we will revert within one working day.

Your Name

First Name

Last Name

Email Address

Telephone Number

Firm/Organisation

Case Number or Reference

Hearing Start Date (mm/dd/yyyy)

 / /

Hearing End Date (mm/dd/yyyy)

 / /

Approximate Start Time CET

End Time CET

Videoconferencing Options

Cloud-based video conferencing:

IP-based video conferencing system

We can recommend specialist providers of the following services—tick if required

Court Reporting Services—indicate the language required

Electronic Bundle Services

Electronic Presentation of Evidence

Interpretation Services (please indicate the languages required)

Additional details or requests

Press **SUBMIT** to send or contact

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